

Methodist Charlton celebrated the opening of its **electrophysiology lab**

On Aug. 16, Methodist Charlton Medical Center held an open house to celebrate the opening of its new state-of-the-art electrophysiology (EP) lab. The multi-million-dollar lab contains new equipment so specialists can treat patients with atrial defibrillation (AFib) and perform procedures such as installation of pacemakers and ablations.

A representative from Sen. Ted Cruz's office was in attendance, as well as Rep. Carl Sherman Sr., and mayors from DeSoto, Wilmer, Duncanville, and Lancaster. Members of the Methodist Health System Board, Methodist Charlton Advisory Board, and Patient and Family Advisory Council also attended.

Following brief remarks by Methodist Health System President and Chief Operating Officer Pamela Stoyanoff, MBA, CPA, FACHE; Methodist Charlton President Fran Laukaitis, MHA, BSN, RN FACHE; and Director of Cardiology Ingrid Kindipan, PhD, RN, CCRN, attendees received a tour the new lab. The EP lab is equipped so an electrophysiologist can diagnose and treat arrhythmias such as AFib, atrial flutter, and supraventricular tachycardia. The lab offers diagnostic and therapeutic EP procedures, including:

- EP studies
- Implantable devices
- Permanent pacemaker
- Automated implantable cardioverter defibrillator
- Cardiac ablation or radiofrequency ablation
- Cryoablation
- Biventricular pacemaker
- Biventricular ICD.



The state-of-the-art electrophysiology lab is now open.



Elected officials and community leaders attend the open house for the new electrophysiology lab.



Ingrid Kindipan, director of cardiology, shares with attendees from the community the impact of the electrophysiology lab.



The annual Spring Employee Forum was held on April 30. This year's theme was "We Don't Gamble With Patient Care." During the forum, employees engaged in fun games to measure their knowledge of the hospital accomplishments in patient care. Participants received prizes and refreshments.



On May 2, in recognition of National Day of Prayer, Methodist Charlton Pastoral Care held a dedication service for the Methodist Charlton Medical Center Interfaith Prayer & Meditation Room, with readings from the Torah, Koran, and New Testament Scriptures. There was also a dedication of the sacred space. Employees of all faiths are welcome to use the room.

Proud to work for community wellness

We're improving the health of our community with these initiatives:

- **Faith Community Nursing** — Education and health outreach, including flu shots and biometric screenings.

2019 SERVICE AND SUPPORT

We were proud to offer or sponsor these events and organizations last year:

- Heart to Heart
- Pastor Appreciation Luncheon
- 2nd Day of Summer
- His and Hers
- Women in Ministry Brunch
- Best Southwest Partnership Legislative Breakfast Series
- Methodist Health System's 17th Annual Pastor/Nurse Dinner
- Falling for Pink
- City of Cedar Hill Chamber of Commerce Ignite Business Conference
- Cedar Hill Chamber of Commerce Top Golf event
- DeSoto Chamber of Commerce First Responders Appreciation Luncheon
- Duncanville Chamber of Commerce Flavor of Duncanville
- DeSoto High School football homecoming game
- Fellowship of Professional Women monthly luncheon
- Mammogram Poster Girls Shop Eat Drink PINK & Sweetheart Dinner
- Dallas Regional Chamber of Commerce Leadership Dallas Alumni Annual Luncheon
- Methodist Charlton Lunch and Learns
- City of Cedar Hill Lunch and Learns
- Methodist Charlton EMS Cookout
- Methodist Charlton Auxiliary Tour of Tables & Christmas Vendor Fair
- Dallas County Commissioner John Wiley Price's Annual KwanzaaFest
- Dallas City Councilman Tennell Atkins' Community Fair
- Genesis Women's Shelter First Ladies Bruncheon
- South Dallas Business & Professional Women's Club Inc.
- Free Sports Physicals Day at Methodist Charlton Medical Center
- Selah Leadership Encounter for Women Conference
- Anthem Strong Families Champion in the Midst Awards Luncheon
- Hope Mansion Annual Gala.

- **Methodist Generations** — Wellness activities, social events, and educational outreach for people ages 55 and older.
- **Mobile mammography** — Brought breast cancer screenings directly to 4,714 women this year, including 948 in the Methodist Charlton service area.
- **Diabetes education** — Support group for managing diabetes, including diet, exercise, and insulin use.
- **Methodist Alliance for Patients and Physicians (MAP2)** — Accountable care organization improves and saves the lives of more than 85,000 people.



The Methodist Charlton Cardiology team shares tips to recognize the signs of heart disease.

CHAMBERS OF COMMERCE

We proudly support these local chambers of commerce:

- Best Southwest Partnership
 - Cedar Hill Chamber of Commerce
 - Duncanville Chamber of Commerce
 - Lancaster Chamber of Commerce
 - DeSoto Chamber of Commerce.
- **Life Shines Bright Pregnancy Program** — Helping women experience healthy pregnancies and lower preterm birth rates with the CenteringPregnancy® model of care.
 - **Unique Footprints** — Low-cost pre- and postnatal yoga classes help with breathing, mobility, and wellness.



Chefs Alison and Bill Hodges have been cooking together for 39 years and show a couple how to "cook with love" at His and Hers.

DR. STEPHEN & MARILYN MANSFIELD ONCOLOGY UNIT

Methodist Charlton offers the only comprehensive cancer program in southern Dallas County. Our oncology services are a key priority because cancer is the second-leading cause of death for adults in Texas, with rates of breast cancer death higher in our service area compared with Dallas County. Our efforts to combat the disparities in cancer care in southern Dallas County earned Methodist Charlton a Breast Center of Excellence distinction, accredited through the National Accreditation Program for Breast Centers. Methodist Charlton now plans to create a new oncology unit to provide seamless cancer care for patients. This centralized unit will enable more than 700 patients each year to access cancer treatments in a space designed specially to meet their unique needs.





The Methodist Charlton Pastoral Team receives recognition at the annual Pastor Appreciation Luncheon.



Women from across the Dallas Metroplex enjoyed a great time of worship, fellowship, and conversation at the Methodist Charlton Women in Ministry Brunch.

CARE YOU CAN TRUST

Here are just some of the accolades Methodist Health System received in the past year:

- Named one of the Healthcare Diversity Council's Top 3 Healthcare Diversity Organizations in the nation
- 2020 Military Friendly® Employers list
- Honored as Frontline Healthcare Worker Champion
- All four wholly owned hospitals have received the highest rating possible by the independent hospital watchdog The Leapfrog Group® for the second time back-to-back
- For the fifth year in a row, Methodist Health System has received the Buy Those That Buy Us™ Best Practice Award. The award is given by the DFW Minority Supplier Development Council.

Cardiac team achieves **Gold Plus-level heart attack care** again

For two years in a row, Methodist Charlton has received the American Heart Association (AHA) Mission: Lifeline®-STEMI Gold Plus Receiving Quality Achievement Award. The award is the AHA's national initiative to advance the system of care for patients with acute, high-risk, time-sensitive, and quality-of-life-threatening disease states. One of those is for STEMI (ST-elevated myocardial infarction) heart attacks.

"Achieving the Gold Plus standard for heart attack care for two consecutive years is a reflection of the commitment of our team of physicians, clinical staff, leaders, and EMS partners to consistently exceed the standards outlined by the AHA for the treatment of patients who suffer heart attacks, allowing them the best possible outcomes," says Ingrid Kindipan, PhD, RN, CCRN, director of cardiology services at Methodist Charlton. "We have an exceptional team, and I'm proud to be part of it."

Methodist Charlton also received the AHA's Get With The Guidelines®-Stroke Gold Plus in 2019.



The Cardiac team achieves Gold Plus award for heart attack care two years in a row.

Methodist Charlton Medical Center

A top-quality hospital serving southern Dallas for 44 years.

LEAPFROG HOSPITAL SAFETY GRADE

The Leapfrog Group® Top Teaching Hospital Award 2018

Among the four highest performing hospitals in Texas for patient safety and quality



Patient Safety Excellence Award™ 2019

Among the top 5% in the nation for three years in a row



Obstetrics and Gynecology Excellence Award™ 2019

Among the top 5% of hospitals two years in a row



Labor and Delivery Excellence Award™ 2019

Among the top 5% of hospitals two years in a row



NCDR Chest Pain - MI Registry™ Platinum Performance Achievement Award 2019

American College of Cardiology Foundation



Get With The Guidelines® Gold Plus Quality Achievement Award for Stroke Care 2019

American Heart Association



Level III Trauma Center



The Joint Commission Disease-Specific Care Certifications

Total Hip and Knee Replacement, Total Shoulder Replacement, Chest Pain, and Primary Stroke



American College of Surgeons Commission on Cancer Accreditation

Recognizes cancer care programs for comprehensive, high-quality, multidisciplinary patient-centered care



National Accreditation Program for Breast Centers (NAPBC)

Highest standards of care for patients with diseases of the breast



Mission: Lifeline® Gold Plus Receiving Quality Achievement Award for STEMI care 2019

American Heart Association



Level II Neonatal Intensive Care Unit

NUMBERS TO KNOW

10,519

The number of people Methodist Health System employed throughout the Metroplex in 2019



\$170.3 million

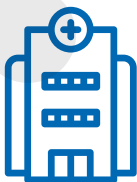
How much Methodist Health System provided in **unreimbursed charity care** in fiscal year 2019



THE NUMBER OF PEOPLE EMPLOYED IN 2019 BY

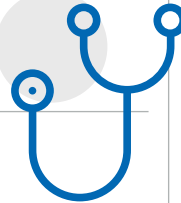
Methodist Charlton Medical Center:

2,138



16

The number of consecutive years that Methodist Health System has been named among the **Best Places to Work by the Dallas Business Journal**. The health system also ranked among the 150 Great Places to Work in Healthcare by *Becker's Hospital Review* for the eighth year running.



5

The number of years Methodist Health System has been part of the **Mayo Clinic Care Network**.

Both Methodist and Mayo Clinic continue to work together to benefit the communities they serve by sharing knowledge, accessing the latest medical information, and providing innovative care, unmatched in this marketplace.



\$1.5 billion

Methodist Health System's 2019 economic impact, including from **income and benefits provided for employees**

FORMER DALLAS MAYOR MIKE RAWLINGS RECEIVES 2019 FOLSOM AWARD

Methodist Health System Foundation presented its 2019 Robert S. Folsom Leadership Award to former Dallas Mayor Mike Rawlings. A formal dinner and celebration in Rawlings' honor raised \$1.5 million to build a new, specialized floor for patients of The Transplant and Advanced Surgery Progressive Care Unit at Methodist Dallas Medical Center.



ADVISORY BOARD

Thank you to the outstanding people serving on our advisory board: (from left to right) Stephen E. Mueller, MD; Curtistene McCowan, chair-elect; John Hubbard, PhD; Marcus Knight; Allen R. Schneider, DO; the Rev. Marie Mitchell; Ken Weaver, chair; Fran Laukaitis, MHA, BSN, RN, FACHE, president, Methodist Charlton; Marjorie Waldrop; Michael Finch, MD; Dick Griner; Boyce Whatley; Dan Eddy; and Michael Hurt; (not pictured) Kevin Fegan, PhD; Ed Harrison; Bob Mong; Jorge Saldivar, MD; Jill Waggoner, MD; and Kenneth Govan.



A nonprofit 501(c)(3) organization, Methodist Health System is affiliated by covenant with the North Texas Conference of the United Methodist Church. To support any of Methodist's vital healthcare and community programs, call Methodist Health System Foundation at 214-947-4555 or visit MethodistHealthSystem.org/Foundation.

Texas law prohibits hospitals from practicing medicine. The physicians on the Methodist Health System medical staff, including those being referenced in the articles contained in this publication, are independent practitioners who are not employees or agents of Methodist Charlton Medical Center, Methodist Health System, or any of its affiliated hospitals.

The Methodist Alliance for Patients and Physicians (MAP2) is an independent legal entity and is established for purposes of managing the health of the communities served by Methodist Health System by arranging for high-quality healthcare services, while reducing the growth in healthcare expenditures through enhanced care coordination. The physician members of MAP2 are independently practicing practitioners and are not employees or agents of MAP2, Methodist Health System, or any of its affiliated hospitals.

Methodist Family Health Centers and Medical Groups are owned and operated by MedHealth/Methodist Medical Group and are staffed by independently practicing physicians who are employees of MedHealth/Methodist Medical Group. The physicians and staff who provide services at these sites are not employees or agents of Methodist Health System or any of its affiliated hospitals.

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ONLINE

